



Department for Levelling Up,  
Housing & Communities

**Dehenna Davison MP**  
*Minister for Levelling Up*  
2 Marsham Street  
London  
SW1P 4DF

Our reference: 20488744

Rt Hon Stephen Crabb MP  
House of Commons  
London  
SW1A 0AA

29 SEP 2022

Dear Stephen,

Thank you for your email of 19<sup>th</sup> August, addressed to the Department for Transport, regarding private parking companies. Your correspondence has been transferred to the Department for Levelling Up, Housing and Communities and I have been asked to reply as this matter falls within my ministerial responsibilities. I apologise for the delay in responding.

I am sympathetic to your constituent's situation, and I am grateful to you for bringing it to my attention. We are aware that only having the option to pay for parking online may cause difficulties for some people, including in rural areas where internet connectivity is poor, and I believe it is important that people can pay in ways that suit them.

As you are aware, the Government is taking action to improve the regulation of the private parking industry. We are currently implementing the Parking (Code of Practice) Act 2019, introduced by Sir Greg Knight MP, which includes the development of an independent Code of Practice for private parking companies. If a parking company fails to follow this Code, they will effectively be banned from issuing parking charges.

Produced in close consultation with private parking experts, including consumer and industry groups, the Code will set out straightforward rules that private parking companies across England, Scotland and Wales must follow.

We are currently considering some elements of the Code to ensure that it provides the best possible protection for motorists whilst also giving parking companies the tools to crack down on motorists who park obstructively or dangerously. We are continuing to work with industry and consumer groups to ensure the Code comes into effect as quickly as possible.

Until the new system is fully implemented, private parking companies must be a member of a trade association and follow their respective codes of practice and appeals procedures. The two parking trade associations are the British Parking Association (BPA) and the International Parking Community (IPC). If a private parking company does not follow these codes responsibly, they risk being banned from being able to issue parking charges.

Thank you for writing on this important matter.

With every good wish,

A handwritten signature in blue ink that reads "Dehenna". The signature is written in a cursive style with a large, looped capital 'D'.

**DEHENNA DAVISON MP**